

# CORONAVIRUS (COVID-19)

# BERECONNECT

## COMMUNITY CONTACT SCHEME

### INSTRUCTIONS FOR CLIENTS

If you have to isolate yourself or if you choose to stay at home and find you need help, BereConnect has been set up to assist residents to get shopping and prescriptions.

When you need assistance just phone and leave a message, or speak to Brenda or another coordinator on:

**01929 471255** or **07783 312548**

#### Please state:

- **Your name**
- **Your address and postcode**
- **Your telephone number**
- **What it is you need help with (ie Shopping, Prescription, other)**

**You will get a phone call back and a named volunteer will call on you.**

#### **Please have ready:**

- 1 A written list of what you need;
- 2 In an envelope with sufficient money;
- 3 In a shopping bag.

When the volunteer calls on you, he or she will show you some identification, collect your bag, give you an approximate delivery time and on delivery you will receive your items and any change.

**If you think you may be infectious, please stay at least 2 metres away from the volunteer.**

**THIS SERVICE IS FREE OF CHARGE**